

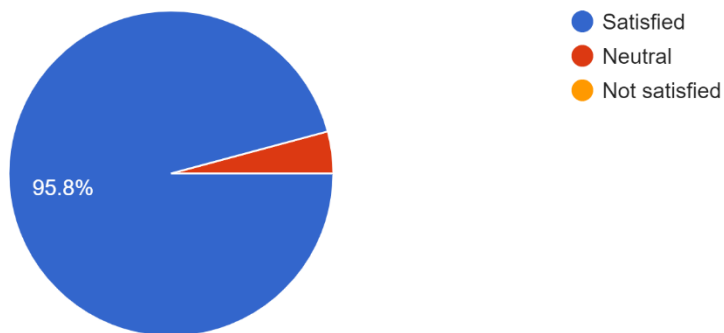


2023 Customer Satisfaction Results

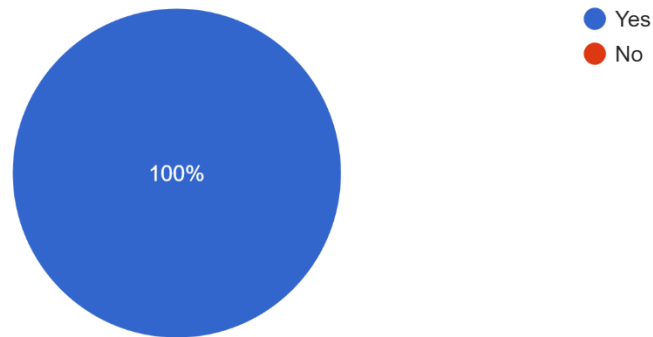
How was your experience with DocuShred customer service and/or sales?



If your documents are picked up, how would you rate your experience with the driver? (Please skip if you don't have your documents picked up.)



Would you recommend DocuShred to others?



Trends: DocuShred's overall satisfaction is 98.95%, down 1.05% from 2022. Of the past 14 years of data, DocuShred has always been above 98% satisfaction. Since DocuShred's satisfaction remains high we will continue to provide our clients with reliable, secure, and confidential shred services with great customer service.