

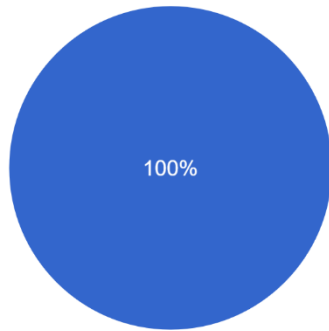


WACOSA

IN-HOUSE PRODUCTION

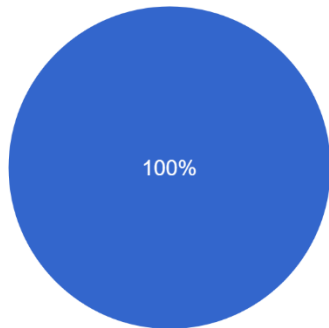
2023 Customer Satisfaction Results

Please rate your satisfaction with sales & customer service. (Initial stages, bid times, communication.)



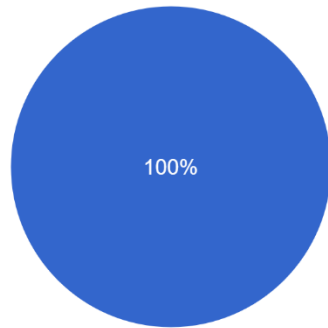
- Satisfied
- Neutral
- Not Satisfied

Please rate your satisfaction with production & customer service (During order production, communication, answering questions, etc.)



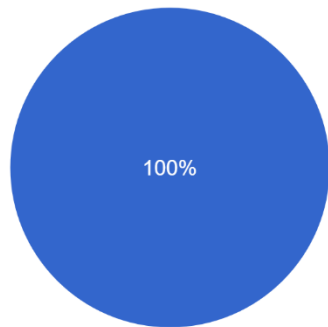
- Satisfied
- Neutral
- Not Satisfied

Please rate your satisfaction with the quality of the items produced.



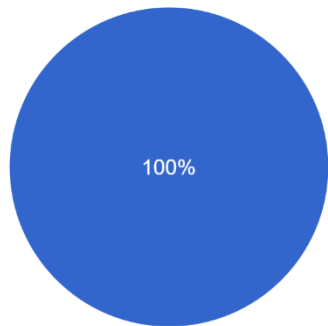
- Satisfied
- Neutral
- Not Satisfied

Please rate how we did on meeting your delivery date(s).



- Satisfied
- Neutral
- Not Satisfied

Would you recommend WACOSA?



- Yes
- No

Trends: WACOSA's in-house production has remained at 100% satisfaction for the past 14 years. We are incredibly proud of the ongoing high satisfaction. Our team puts top priority on great customer service, on-time delivery, and quality, which we will continue to do.